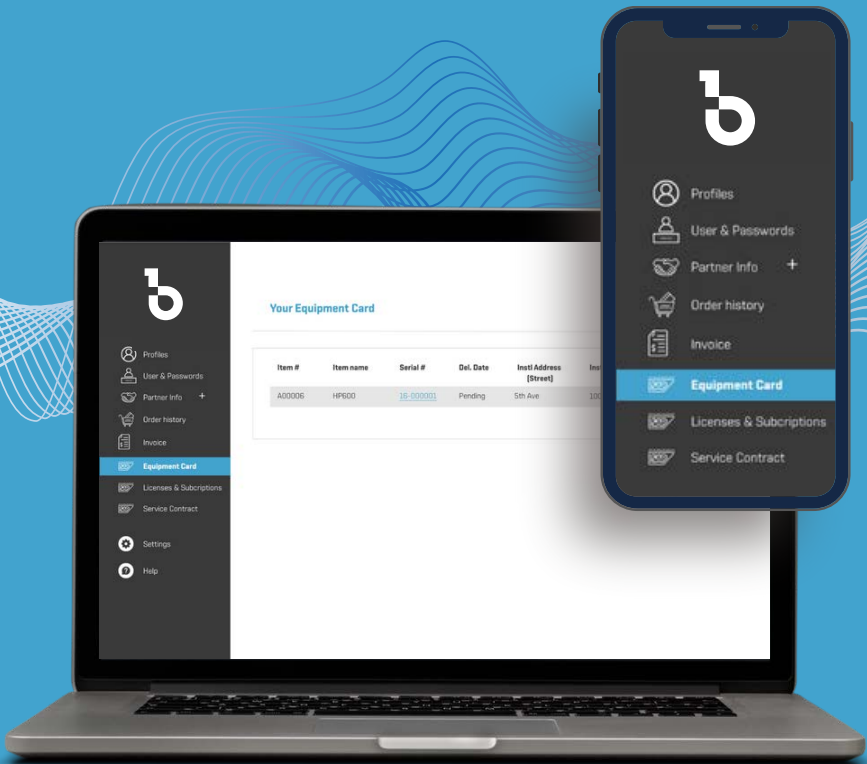




b1direct

Transparent. Effective. Direct.

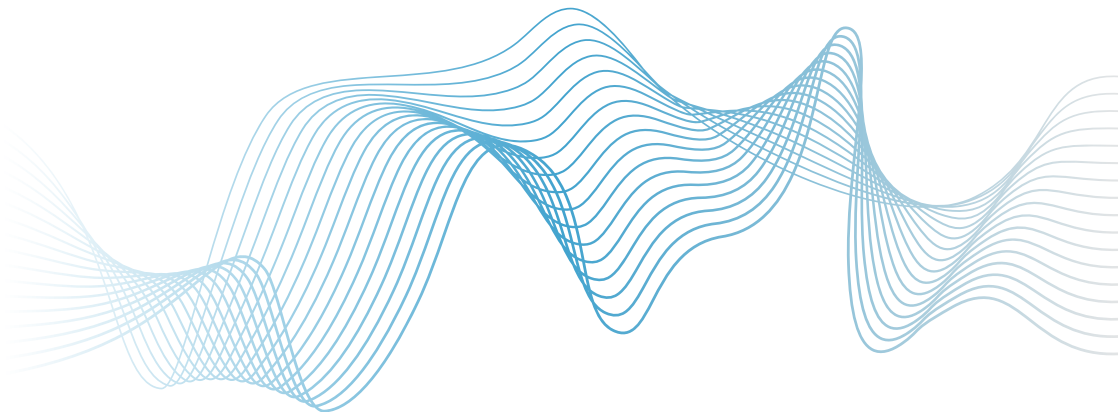




b1direct

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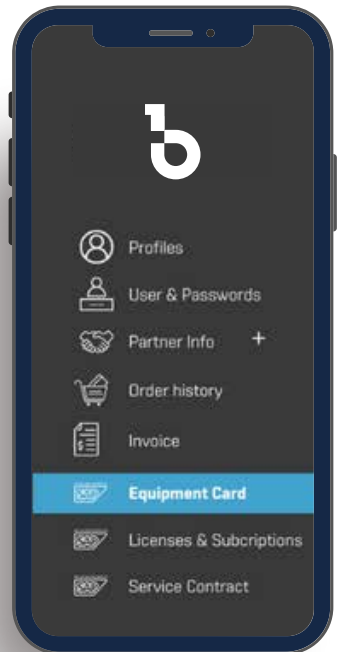


b1direct

SAP Business One-based online portal

b1direct is a scalable, cost-effective and secure solution for SAP Business One.

It promotes real-time access to information and business partner-specific documents, clarity in business operations and autonomy as a 3rd party system is no longer required.

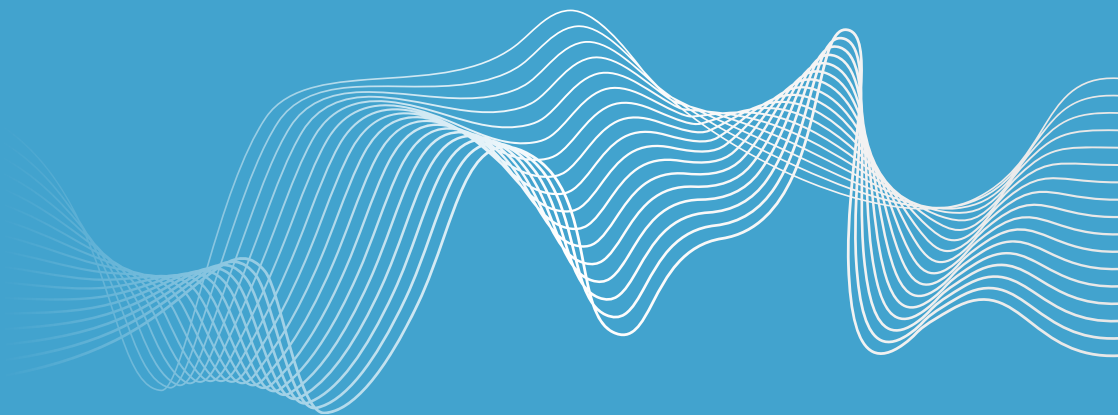


b1direct basis

- Enable employees to access easily various information such as business transactions, the digital archive and the approval procedure via a web browser – for both SAP users and non-SAP users.
- Functions and documents from your document management system cks.DIGITAL 4.0 can be made available online. This allows you to conveniently automate additional processes and map them as self-service.
- b1direct is not an interface but acts as an independent system based on your real-time data in SAP Business One



b1direct extensions



b1direct collaborate

Customer portal for SAP Business One

Allow business partners to manage their own account information, orders, deliveries, returns and much more, making the process incredibly efficient and transparent.

PROCESS PARTICIPATION

Involve your business partners by allowing them to carry out tasks themselves, making your order processing more efficient and less prone to errors.

AUTOMATIC ORDER CAPTURE

In conjunction with the add-on cks.ADC we are now able to efficiently streamline the process of order capturing. Your business partners can upload customer orders and invoices via the portal. You immediately receive a pre-filled SAP document that you can process straight away.

SECURE DATA EXCHANGE

Sensitive information such as invoice data, item prices etc., no longer need to be sent by e-mail but can be instead uploaded or downloaded directly, ensuring maximum data safety.

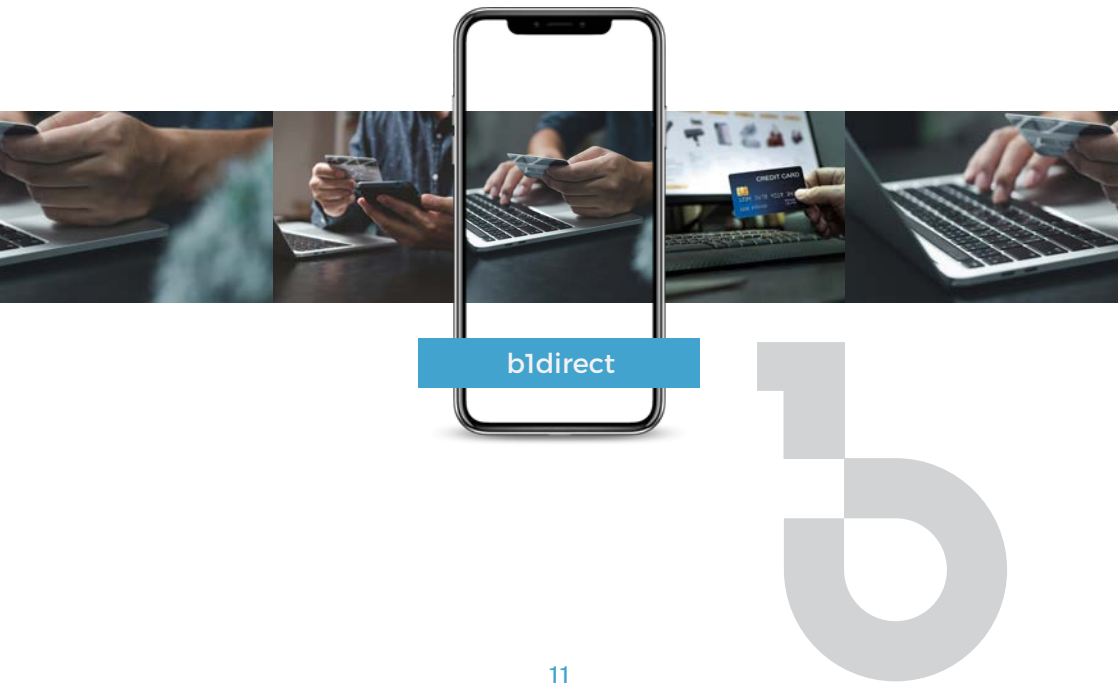
ACCEPT OFFERS ONLINE

Individual offers can conveniently be accepted by business partners with a simple click, rendering the request and application of signatures redundant.



CONVENIENT DOCUMENT TRANSFER

With the customer portal, documents such as safety certificates, test reports, etc., which are digitally archived in SAP Business One at product, batch and serial number level, are made available for immediate download at any time, allowing for an uncomplicated and highly accessible document transfer.



b1direct showroom

Online showroom for SAP Business One

Use existing data and established processes and tap into new markets and sales potential.

SEAMLESS EXPANSION

Use your extensive information within your ERP and seamlessly integrate it into the SAP Business One-based online showroom. This enables us to achieve harmonious data exchange without having to make any adjustments to your ERP and without the need for a 3rd party system – making it as reliable and stable as it can be. You have full control over which information will be released. The information you choose to release is automatically synchronized in the background.

INCREASED VISIBILITY

Every single article that you publish online represents a separate web page on the Internet that can be placed individually in search engines. This allows you to use much more specific keywords and phrases to improve your search engine rankings, leading to increased sales.

MULTI-PURPOSE

Once set up, you can easily create an online store from the showroom with a single click, allowing you to benefit from additional online sales without incurring unnecessary additional costs.

With your online store, additional information such as prices, availabilities, etc. will be synchronized in the background and is readily available to online customers and interested parties.

Orders and returns will also be entered directly into your SAP Business One.

b1direct self-service

Self-service portal and online ticket system for SAP Business One

Offer customers self-help solutions around the clock and allow support requests to be created online leading to higher customer satisfaction.

INDEPENDENT PROBLEM SOLVING

b1direct self-service allows customers find a solution independently while maintaining their positive buyer experience.

24/7 AVAILABILITY

Make invoices, dispatch bills, logs, etc. available online and accessible to your customers at any time.

CONVENIENT PAYMENT OPTIONS

Offer your customers online payment options for chargeable support cases for faster cash flow and an improved customer experience by eliminating media disruption.

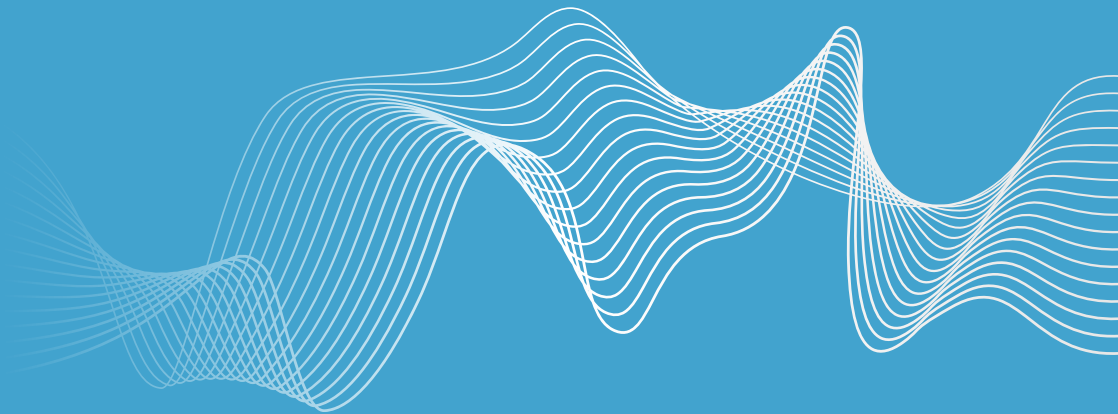
2-TIER SYSTEM

With the 2-tier system end consumers can now contact you in the name of your distributors or resellers to solve a problem by booking our optional extension module.





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